

2018 USER CONFERENCE

VAST USER AGENDA

Monday, April 16		
6:00 PM - 9:00 PM	Silos Ballroom	Welcome Reception Join us for complimentary cocktails and appetizers. Meet the MAM Software Team, our Partners and other users while enjoying some refreshments on us.
Tuesday, April 17		
8:00 AM - 9:00 AM	Grand Ballroom	Breakfast & Registration Join us for a complimentary breakfast. Registration will also be open where you will receive your badges and welcome packs.
9:00 AM - 9:30 AM	Grand Ballroom	Opening Session & Company Update Welcome from our CEO and a company update from our General Manager.
9:30 AM - 10:30 AM	Grand Ballroom	Getting to Know Salesforce & The Community Salesforce Community can help you log support cases, check on case progression, get the inside track on software updates, important announcements and insider tips.
10:30 AM - 12:00 PM	Silos Ballroom	Vendor Exhibition Spend this time getting to know our partners in the Vendor Exhibition. You will also have an opportunity to meet the MAM Software teams including Support and Professional Services.
12:00 PM - 1:00 PM	Grand Ballroom	Lunch & Networking Join us for lunch courtesy of CARFAX and a presentation from Jay Luna – CARFAX.
1:00 PM - 2:30 PM	Buchanan Room	Getting the Most Out of VAST Retail In-depth view of new features and functionality as well as useful hints and tips.
1:00 PM - 2:30 PM	Madison Room	Getting the Most Out of VAST Wholesale In-depth view of new features and functionality as well as useful hints and tips.
2:30 PM - 3:00 PM	Buchanan Room	MAM Commerce - Connectivity & Catalog Demonstration of MAM Software's rich parts catalog – MAM Commerce.
2:30 PM - 3:00 PM	Madison Room	OpenWebs - E-Commerce Integration Demonstration of MAM Software's E-Commerce solutions – OpenWebs B2B and OpenWebs B2C.
3:00 PM - 3:30 PM	3rd Floor Area	Afternoon Break & Exhibition Join us for complimentary afternoon refreshments
3:30 PM - 4:30 PM	Buchanan Room	VAST Retail - A Look Ahead Latest VAST Retail development roadmap and demonstration of future enhancements.
3:30 PM - 4:30 PM	Madison Room	VAST Wholesale - A Look Ahead Latest VAST Wholesale development roadmap and demonstration of future enhancements.
4:30 PM - 5:00 PM	Buchanan Room	Digital Vehicle Inspections Integration Come see a demonstration of MAM CarSide's Integration with VAST Enterprise.
4:30 PM - 5:00 PM	Madison Room	VAST WMS Integration Module Review Review the latest in VAST WMS Integration including picking, packing and dispatch.
7:00 PM - 9:00 PM	Silos Ballroom	Dinner & Networking Please join us for a complimentary dinner at Normandy Farm.

Note: Events in gray are the second option for that time slot.

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Wednesday, April 18		
7:00 AM - 8:00 AM	Grand Ballroom	Breakfast & Networking Please join us for a complimentary breakfast courtesy of Tiremetrix.
8:00 AM - 9:15 AM	Grand Ballroom	Optimizing Maintenance within VAST In this session users will learn about the benefits of packages, vJob Writer, buying levels, color coding, SKU level pricing, tire data downloading, and data mapping within VAST.
9:15 AM - 10:00 AM	Grand Ballroom	Introduction to VAST Online See a demonstration of the browser-based version of MAM Software's VAST Enterprise point of sale software for single and multi-location tire dealers and auto service shops.
10:00 AM - 10:30 AM	Grand Ballroom	Morning Break & Networking Please join us for complimentary breakfast and an opportunity to network with your peers.
10:30 AM - 11:30 AM	Grand Ballroom	The Power of Controls within VAST In this session, users will gain insight into controls within Point of Sale, System Parameters, Outside Purchases, Parts Catalogs and much more within VAST.
11:30 AM - 1:00 PM	Grand Ballroom	VAST Retail Roundtables In-depth discussions around VAST Retail features and functionality. This is a great opportunity to voice your views and hear from other users in addition to gaining insight into best practices and pickup some useful hints/tips.
11:30 AM - 1:00 PM	Grant Room	VAST Wholesale Roundtables In-depth discussions around VAST Wholesale features and functionality. This is the perfect opportunity to voice your views and hear from other users in addition to gaining insight into best practices and pickup some useful hints/tips.
1:00 PM - 2:00 PM	Grand Ballroom	Lunch & Networking Please join us for a complimentary lunch. This is the perfect opportunity to mingle with fellow users, make new business connections and speak one-on-one with MAM Software staff members.

Note: Events in gray are the second option for that time slot.